Complete if Known ostitute for form 1449A/PTO **Application Number** 10/736,923 **INFORMATION DISCLOSURE** Filing Date December 15, 2003 First Named Inventor STATEMENT BY APPLICANT CHAN, Kevin Art Unit 2641 **Examiner Name** Sheet **Attorney Docket Number** 4366-152

	U.S. PATENT DOCUMENTS								
Examiner Initials*	Cite No. <sup>1</sup>	Document Number Number-kind Code <sup>2 (F known)</sup>	Publication Date MM-DD-YYYY	Name of Patentee of Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear				
/GG/	1.	US-5,479,490	12-26-1995	Nakashima					
/GG/	2.	US-5,671,328	09-23-1997	Fitzpatrick et al.					
/GG/	3.	US-5,748,843	05-05-1998	Peck et al.					
/GG/	4.	US-5,835,571	11-10-1998	Johnson					
/GG/	5.	US-5,873,064	02-16-1999	De Armas et al.					
/GG/	6.	US-5,920,841	07-06-1999	Schottmuller et al.					
/GG/	7.	US-6,101,472	08-08-2000	Giangarra et al.					
7GG/	8.	US-6,157,848	12-05-2000	Bareis et al.					
/GG/	9.	US-6,263,375 B1	07-17-2001	Ortega					
/GG/	10.	US-6,658,414 B2	12-02-2003	Bryan et al.					
/GG/	11.	US-2004-0054538 A1	03-18-2004	Kotsinadells					
		·	**************************************						

	OTHER ART (Including Author, Title, Date, Pertinent Pages, etc.)								
Examiner Initials*	Cite No.1								
	12,	L.F. Lamel and J.L. Cauvein, Language Identification Using Phone Based Accustic Likeliheade, ICASSP-94, 4 pages.							
/GG/	13.	John H.L. Hansen and Levent M. Arslan, <u>Foreign Accent Classificatino Using Source Generator Based Prosodic Features</u> , IEEE Proc. ICASSP, Vol. 1, Detroit USA (May 1995), pp. 836-839.							
/GG/	14.	Levent M. Arslan and John H.L. Hansen, <u>Language Accent Classification in American English</u> , Robust Speech Processing Laboratory, Duke University Department of Electrical Engineering, Durham, NC, Technical Report RSPL-96-7, (Rev. 1/29/96), pp. 1-16.							
/GG/	15.	Levent M. Arslan, <u>Foreign Accent Classification in American English</u> , Department of Electrical Computer Engineering, Duke University, Thesis, (1996), pp. 1-200.							

Examiner Sigature	/Gerald Gauthier/	Date Considered	08/29/2007

<sup>\*</sup>EXAMINER: Initial if reference is considered, whether or not citation is in conformance and not considered. Include copy of this form with next communication to applicant.

FORM PTO-1449	U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE	ATTY. DOCKET NO. 4366-152	SERIAL NO. Not Yet Assigned			
INFOR	MATION DISCLOSURE STATEMENT (Use several sheets if necessary)	APPLICANT CHAN et al.				
	,	FILING DATE Herewith	GROUP ART			

### **U.S. PATENT DOCUMENTS**

*EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUB CLASS	FILING DATE IF APPROP.

### FOREIGN PATENT DOCUMENTS

			SUB CLASS	TRANSLATION	
DOCUMENT NUMBER	COUNTRY	CLASS		YES	NO
·					
		_			-

## OTHER ART (Including Author, Title, Date, Pertinent Pages, etc.)

/GG/	AA	Kevin Jepson, "Ala. CU Believes in Marketing Via ATMs," The Credit Union Journal (May 19, 2003), 1 page.
-/GG/	AB	Kevin Jepson, "Ala. Credit Union Believes in Marketing Via ATMs," In The News (Aug. 21, 2003), 1 page.
/GG/	AC	"Personalizing Call Center Interactions with U-dial," Solution Blueprint Data Sheet Cross Industry (2002), 2 pages.

EXAMINER	/Gerald Gauthier/	DATE CONSIDERED	08/29/2007					
*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.								

	Application Number		10736923	
	Filing Date		2003-12-15	
INFORMATION DISCLOSURE	First Named Inventor Chan		nan	
STATEMENT BY APPLICANT (Not for submission under 37 CFR 1.99)	Art Unit		2626	
(Not for Submission under 57 51 K 1.55)	Examiner Name	GODI	BOLD, DOUGLAS	
	Attorney Docket Numb	er	4366-152	

	Remove					
Examiner Initial*	Cite No	Patent Number	Kind Code <sup>1</sup>	Issue Date	Name of Patentee or Applicant of cited Document	Pages,Columns,Lines where Relevant Passages or Relevant Figures Appear
/GG/	1	5608788		1997-03-04	Demlow et al.	
/GG/	2	5737393		1998-04-07	Wolf	
/GG/	3	5832059		1998-11-03	Aldred et al.	
/GG/	4	5912952		1999-06-15	Brendzel	
/GG/	5	6064730		2000-05-16	Ginsberg	
/GG/	6	6272216		2001-08-07	Vaios	
/GG/	7	6504917		2003-01-07	Flint et al.	
/GG/	8	6519246		2003-02-11	Strahs	

# INFORMATION DISCLOSURE STATEMENT BY APPLICANT

(Not for submission under 37 CFR 1.99)

Application Number		10736923		
Filing Date		2003-12-15		
First Named Inventor Chan				
Art Unit		2626		
Examiner Name GODE		BOLD, DOUGLAS		
Attorney Docket Number		4366-152		

/GG/	9	6748066		2004-06-08		Espejo et al.					
/GG/	10	6978129		2005-12-20		Peon et al.					
/GG/	11	7130391		2006-10-31		Janakiraman et al.					
If you wish	n to ac	dd additional U.S. Pater	t citatio	n inform	ation pl	ease click the	Add button.		Add		
			U.S.P	ATENT	APPLIC	CATION PUBL	LICATIONS		Remove		
Examiner Initial*	Cite No	Publication Number	Kind Code <sup>1</sup>			Name of Patentee or Applicant of cited Document		Pages,Columns,Lines whe Relevant Passages or Rele Figures Appear			
	1					·					
If you wis	n to ac	dd additional U.S. Publi	shed Ap	plication	citation	n information p	lease click the Add	button	Add		
				FOREIG	N PAT	ENT DOCUM	ENTS		Remove		
Examiner Initial*	Cite No	Foreign Document Number <sup>3</sup>	Country Code <sup>2</sup>		Kind Code <sup>4</sup>	Publication Date	Name of Patentee Applicant of cited Document	F F	here Rel	or Relevant	T5
	1		•								
If you wis	n to ac	dd additional Foreign Pa	atent Do	cument	citation	information pl	ease click the Add	button	Add		•
		(*)	NON	I-PATEN	IT LITE	RATURE DO	CUMENTS		Remove		
Examiner Initials*	Cite No	Include name of the au (book, magazine, journ publisher, city and/or of	nal, seria	al, symp	osium,	catalog, etc), c					<b>T</b> 5
	4	http://www.crmdownload	.com/call	centerso	ftwar <i>el</i> w	<del>inivr-interactive</del>	voice-response.htm,	"CRMD	<del>ownload.cc</del>	<del>лп", рр. 1-2</del>	

## INFORMATION DISCLOSURE STATEMENT BY APPLICANT

( Not for submission under 37 CFR 1.99)

Application Number		10736923
Filing Date		2003-12-15
First Named Inventor	Chan	
Art Unit		2626
Examiner Name	GODE	BOLD, DOUGLAS
Attorney Docket Number	er	4366-152

EXAMINER SIGNATURE					
Examiner Signature	/Gerald Gauthier/	Date Considered	08/29/2007		
	e and not considered. Include copy of th	is form with heat communication	ю арріісані.		